



Username and Passwords

When do I need a Username and Password?

Education Series:

You do not need a Username and Password to view the programs within the Education Series. These programs are available for viewing by anyone. You may simply log in as a guest and you will have access to view the program as well as download course documents. Usernames and Passwords are required in order to obtain CE credits for courses within this website.

CDC Sponsored Workshops:

You do need a Username and Password to view the programs as well as obtain CE credits. These are available at no cost for anyone. To obtain the Username and Password see below.

How do I obtain a Username and Password?

NEHA Members:

As an active NEHA Member you are automatically registered in all courses within the Education Series and CDC Sponsored Workshops with access to unlimited CE credits. Your Username and Password would have been emailed to the email address you provided NEHA with your NEHA membership information. If you purchase a new NEHA Membership or renew your Membership on this website, a Username and Password will be automatically sent to your email address and you will have immediate access to CE Credits.

If You Did Not Receive Your Username and Password:

The email address you provided NEHA is your Username. If you enter that email address as your Username and follow instructions for a lost password, a new Password will be emailed to you. If the system does not recognize your email address or you did not provide an email to NEHA, then contact Christine Hollenbeck at NEHA – (303) 756-9090 ext 306.

If your Username and Password Are Not Being Recognized:

There may be several reasons:

- The Password is case sensitive. Be sure to type in the Password exactly as provided to you.
- Your membership has lapsed. If you have a question about this, contact Christine Hollenbeck at NEHA – (303) 756-9090 ext 306. If this is the case, memberships may be renewed on this website providing you with immediate access to course credits.

Non-Members:

Previously Purchased Courses or Electronic Subscriptions:

If you have previously purchased an Electronic Subscription or individual courses, your Username and Password provided previously will still allow access to the courses you purchased.

CDC Sponsored Workshop:

You may obtain a Username and Password for these workshops by clicking on the CDC Workshop category then following the instructions to register for the courses. There is no cost to these courses, but you do need to complete the registration form and submit it. You will then be emailed your Username and Password which will provide you access to view all the CDC Sponsored Workshops and to obtain CE credits at no cost.

Education Series:

You do not need a Username and Password to view these programs. However, if you would like to obtain CE credits for these courses, you may either purchase a NEHA Membership or individual courses on the website. With the purchase of either of these items, you will be emailed a Username and Password to the email address you indicate and then will have immediate access to the quizzes and Course Certificates for all the courses if you purchased a NEHA Membership or to the individual course if you purchased an individual course.